

# ILX CONNECT

ILX is continually striving to develop new and innovative ideas which will enhance your e-learning experience. After over 10 years of listening to our customers, learners and administrators, we understand exactly how to raise awareness, promote the benefits and maximise the uptake of e-learning. This has enabled us to develop a complete service around our highly innovative e-learning products and we have named this exciting new concept – ILX Connect.

## We can help you:

-  Design your e-learning programme
-  Organise a launch event to promote your training
-  Assist with internal marketing
-  Offer support on how to approach the e-learning
-  Track and report learner progress
-  Organise exams

## What is ILX Connect?

The ILX Connect service will help you to successfully manage the roll out of your e-learning programme, by avoiding some of the classic obstacles to achieve maximum return on your investment. Once you have selected from our Best Practice e-learning range and we have loaded them onto your dedicated portal, we will contact you to discuss the level of support that you require for the term of your licence. ILX Connect will enable the learner and administrator to make best use of your e-learning by providing training, support, hints and tips and additional resources to help you get the best out of your license.

## Benefits

ILX Connect will help guide you through your e-learning experience for the duration of your training programme to ensure optimum use of each course and that the end goal is achieved.

This will be done by:

- Creating greater awareness of your e-learning
- Communicating with the learners and setting expectations
- Increased control and visibility of progress by the learner for the administrator
- Offering continuous support for both the learner and the administrator
- Information and guidance on exams

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ILX is passionate and proud of their innovative e-learning courses and we want to relay this enthusiasm to each and every one of our learners. That is why with the ILX Connect service you will be assured of enhancing your whole learning experience.



## The ILX Portal

The ILX Portal is accessible through the internet, so each learner can log in from home, work or anywhere that they have internet access. They will also be able to communicate with other users within their organisation via their home page. Each portal is customised to each organisation's requirements and will also contain valuable support material to assist the learners with their training.



## The Administrator

The administrator will be able to manage each learner on the portal and communicate with their line managers. This will include adding new users, running progress reports and booking examinations. They will also be able to communicate with the learners through the portal home page and customise and change this page as and when necessary. Training will be given so that each administrator will be able to gain optimal use of all the administrator's portal functions.



## The Learner

ILX Connect has identified that to run a successful training programme, it is very important to communicate with the learners and help set expectations. Our service offers training to cover the portal features and functions, an overview of the course with approximate learning time along with hints and tips on how to schedule their e-learning. We also advise each learner of the ongoing support they will have at hand from remote trainers through to IT help. With Apple iPhone, iPod downloads and YouTube videos available containing valuable support material, the learners have various delivery methods to study their course.



## The Organisation

The main aim of any training programme is to achieve the end goal, which from an organisation's perspective is to improve productivity and increase efficiency. This will ultimately result in the business recognising a return on their investment. ILX Connect is able to work with our customers to help them to achieve the desired end result.